

SUBJECT: REQUEST BOARD OF DIRECTORS APPROVAL FOR PROPOSED BUS SERVICE CONSIDERATIONS

RESOLUTION
OF THE
BOARD OF DIRECTORS
OF THE
WASHINGTON METROPOLITAN AREA TRANSIT AUTHORITY

WHEREAS, Metrobus has established criteria to determine service effectiveness, including average ridership per day, passengers per revenue trip, passengers per revenue mile, subsidy per passenger, and cost recovery; and

WHEREAS, Service adjustments to provide more efficient service are periodically needed, including additional trips on crowded routes, additional trips to extend service later in the evening, additional running time on trips that are consistently late, and additional Saturday or Sunday service to areas with the greatest demand; and

WHEREAS, Staff is reviewing an approach to service realignment that would not increase operating costs and not require additional buses, but would increase ridership, increase the farebox recovery ratio, and maintain or improve overall on-time performance and customer satisfaction; and

WHEREAS, Approval of the Customer Service and Safety Committee and the Board of Directors is necessary to take actions, including meeting the public hearing requirement, to modify bus services to improve service efficiency and customer satisfaction; now, therefore be it

RESOLVED, That, in accordance with Section 62 of the WMATA Compact, the Board of Directors will conduct a series of public hearings to solicit public comment on the service change proposals listed on Attachment A as requiring a public hearing; and be it further

RESOLVED, That the Board of Directors will also receive comments on the service change proposals listed on Attachment A as not requiring a public hearing; and be it further

RESOLVED, That the Board of Directors expressly reserves judgment on whether any of the proposed service changes are appropriate or justified; and be it further

RESOLVED, That Staff is directed to develop and place on the Metro website a means to obtain comments electronically with such comments being in addition to comments

obtained in writing, by e-mail or in person and which shall become part of the public record of the hearing; and be it further

RESOLVED, That the Board of Directors authorizes the General Manager to report on the findings of the public hearings and that the Board of Directors shall consider these findings and public comments in connection with any decisions on the service changes being proposed; and be it further

RESOLVED, That if there are any financial savings resulting from the service reductions being proposed they are to be redirected to areas of the greatest need; and be it finally

RESOLVED, That this Resolution shall be effective immediately.

Reviewed as to form and legal sufficiency,



Carol B. O'Keeffe
General Counsel

ATTACHMENT A

Route	Description	R/NR	Service Days	Service Proposal	Public Hrng	Avg Wkdy Riders	Avg Sat Riders	Avg Sun Riders	On Time Performance
DISTRICT OF COLUMBIA									
42, 43	Mount Pleasant	R	WK	Convert 17 AM 42/ trips to 43, widen midday headway from 10 to 11-12 minutes	No	7,811	4,394	3,183	68%
B2	Bladensburg Rd-Anacostia	R	WK	Running time adjustments for better reliability	No	6,802	4,181	2,634	76%
D1	Glover Park-Federal Triangle	R	WK	Widen AM Peak headway from 8 to 10 minutes	No	517	0	0	74%
D6	Sibley Hospital-Stadium-Armory	R	WK	Improve AM Peak headway from 10 to 8 minutes	No	4,825	2,131	1,558	74%
G8	Rhode Island Avenue	R	WK	Running time adjustments	No	3,845	1,695	1,215	77%
L1, 2, 4	Connecticut Avenue	R	WK SA SU	Eliminate L4 route. Reroute L1 via Virginia Ave NW between C and 23rd St. Reroute L2 to Columbia Road instead of 18th St, and to Dupont Circle underpass to Connecticut Ave and Farragut Square. Increase running times.	Yes	4,220	2,205	1,497	57%
N6	Massachusetts Avenue	R	SA	Widen headway from 24 to 30 minutes	No	3,919	1,306	961	69%
U2	Minnesota Avenue-Anacostia	R	SA SU	Add weekend service at 30 minute headway over a 16 hour span	No	2,230	0	0	75%
62,64,A4, B2, G2	Various	R	WK SA	Eliminate low-productive late Friday and Saturday night trips	Yes				
M8,9	Congress Heights Shuttle	NR	WK	Extend to shopping center at Stanton & Alabama	No	863	0	0	92%
P1,2,6	Anacostia-Eckington	NR	WK SA SU	Eliminate P1 and P2. Reroute P6 via M Street SE and SW, and 4th St SW. Increase P6 running times. After midnight on Fri and Sat eliminate P6/ service between Rhode Island Avenue and Archives	Yes	3,457	1,656	991	64%
U5,6	Mayfair-Marshall Heights	NR	WK	Running time adjustments	No	3,192	1,627	1,356	74%
D2, D8, H8, P6 U4, U5, W2, W6,8	Various	NR	WK SA	Eliminate low-productive late Friday and Saturday night trips	Yes				

ATTACHMENT A (Continued)

Route	Description	R/NR	Service Days	Service Proposal	Public Hrng	Avg Wkdy Riders	Avg Sat Riders	Avg Sun Riders	On Time Performance
MARYLAND									
C8	College Park - White Flint	R	WK	Divert into FDA (White Oak) and Archives II during weekday business hours	No	2,329	1,431	0	70%
D12, 13, 14	Oxon Hill - Suitland	R	WK SA SU	Provide additional running time. Add 4 weekday trips (3AM and 1 Late PM) , 2 Sat AM, and 2 Sun AM trips	No	4,390	2,932	1,725	77%
F4, 6	New Carrollton-Silver Spring	R	WK	Provide additional running time and increase capacity; break into separate lines. Reroute F6 to Fort Totten Sta (for former R3 riders)	Yes	7,728	4,220	2,724	76%
R1, 2, 5	Riggs Road	R	WK SA SU	Reroute R2 via 23rd Avenue (for former R3 customers). Eliminate R5 route designation; service provided by R1 and R2.	Yes	3,793	1,128	893	74%
C4, J2, Q4, Y7,9	Various	R	WK SA SU	Eliminate low productive late night trips	Yes				
Subtotal Maryland Regional Service									
C22,26	Central Avenue	NR	WK	Eliminate 2 late trips	Yes	2,757	1,162	665	76%
R3	Greenbelt-Fort Totten	NR	WK SA SU	Eliminate line as part of Hyattsville area service restructuring	Yes	1,315	756	308	66%
89	Laurel	NR	WK	Shorten rush service headways from 40 minutes to 30 minutes	No	850	0	0	86%
VIRGINIA									
1F	Wilson Boulevard	R	FRI	Eliminate late night service	Yes	3,878	2,219	1,307	81%
3T	Pimmit Hills	R	WK SA	Eliminate Saturday service. Cut back weekday service from Tysons-Westpark to Tysons Corner.	Yes	852	318	0	83%
23A,C	McLean-Crystal City	R	WK SA SU	Add running time (Service Evaluation Study Recommendations)	No	3,440	2,160	1,515	73%
25A	Ballston-Bradlee-Pentagon	R	WK SA SU	1. Weekdays midday reroute via Parkfairfax and eliminate Shirlington loop. 2. Weekdays add PM peak running time. 3. Sunday add two earlier trips, one in each direction.	No	1,303	386	353	86%
28A,X	Leesburg Pike	R	WK	Implement AM e/b and PM w/b service on 28X and extend to Mark Center at current 30 minute headway	No	5,488	4,290	3,392	82%